## LEARN-SCALES.COM - TERMS OF USE

Effective Date: July 17, 2025

#### 1. INTRODUCTION

Learn-Scales.com is a web-based educational platform fully owned and operated by SSLIMO Inc., a company incorporated in Ontario, Canada. By using this platform, you agree to the following terms and conditions.

#### 2. ELIGIBILITY

Learn-Scales.com is intended for users of all ages, including children under 13. Users under the age of 13 must register with the assistance, consent, or supervision of a parent, guardian, or teacher. By using this platform, the supervising adult agrees to these Terms of Use on behalf of the minor and is deemed responsible for all activity and purchases made under the child's account. If a minor uses the platform or makes a purchase, it is presumed that they are doing so with the full knowledge and approval of their parent, guardian, or other responsible adult.

# 3. USER ACCOUNT & SECURITY

Users are required to register with a valid email address. You are responsible for safeguarding your login credentials.

### 4. LICENSE & ACCESS

We grant you a limited, non-exclusive, non-transferable license to access and use our platform for personal, non-commercial educational purposes.

# 5. ACCEPTABLE USE POLICY (AUP)

You agree not to:

- Use the platform to upload viruses or malicious content.
- Impersonate others or misrepresent your identity.
- Circumvent access restrictions or subscription paywalls.
- Resell or commercially exploit content without written consent.

### 6. USER-GENERATED CONTENT

Currently, the platform does not host public content submission. In the future, if allowed, all submitted content will remain owned by the user but may be reused by Learn-Scales.com in promotional materials with permission.

# 7. NO EDUCATIONAL OR CERTIFICATION GUARANTEE

Use of this platform does not guarantee passing musical exams or achieving professional certification. We provide educational tools, not formal qualifications.

# 8. PRICING & PAYMENT

The platform operates on a subscription basis. All prices listed on the website are in U.S. dollars (USD), unless explicitly stated otherwise.

Applicable sales taxes (e.g. HST, VAT) may be added at checkout based on your billing address. You are responsible for any such taxes imposed by your jurisdiction or payment provider.

We are not responsible for any currency conversion fees, bank charges, or exchange rate fluctuations applied by your card issuer or payment provider.

All prices are subject to change without notice. If the pricing changes, existing subscriptions remain valid until expiry.

## 9. REFUNDS

All purchases are final. We do not offer refunds under any circumstances, including accidental purchases or unauthorized use by a minor. By using a credit or debit card to subscribe, the cardholder is presumed to have authorized the transaction or is responsible for supervising the user. A free trial version is provided so users can make an informed decision before purchasing.

### 10. ACCESS DURATION & NON-RENEWABLE SUBSCRIPTION

Your subscription grants access to the full platform for 365 calendar days, including the date of purchase. The subscription is non-renewable and non-cancellable. All purchases are final and non-refundable. No cancellations or early terminations are permitted once access has been granted.

### 11. THIRD-PARTY SERVICES

We may use third-party services such as Stripe for payments and Google Analytics for performance tracking. Your use

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of those services is governed by their terms.

### 12. FORCE MAJEURE

We are not liable for failures caused by events outside our control, including acts of God, power outages, server failures, government actions, or force majeure.

#### 12A. INTERNET CONNECTIVITY

Learn-Scales.com requires a stable internet connection to function properly. We are not responsible for service disruptions, degraded performance, or inability to access the platform due to issues related to your local network, device, or internet provider.

# 13. ELECTRONIC COMMUNICATIONS

By using this platform, you consent to receive communications from us electronically, including legal notices, policy updates, receipts, and important service-related information. You also agree that we may use your email address to send you product updates, promotional offers, and educational content related to Learn-Scales.com. You may opt out of marketing emails at any time by clicking the "unsubscribe" link included in such messages.

### 14. COPYRIGHT & INTELLECTUAL PROPERTY

All materials on Learn-Scales.com -- including but not limited to: text, graphics, user interface, visual identity, color schemes, fonts, audio content, training logic, methodology, downloadable materials, and overall concept -- are the exclusive property of SSLIMO Inc. and are protected by applicable copyright, trademark, and intellectual property laws. No part of the platform may be copied, reproduced, republished, uploaded, or distributed in any form without prior written consent from SSLIMO Inc. All rights reserved.

#### 15. LOCALIZATION DISCLAIMER

This platform is provided in English. If translated versions are offered, we do not guarantee the accuracy or legal completeness of those translations.

# 16. MODIFICATIONS TO TERMS

We may modify these Terms of Use at any time. Continued use after changes constitutes acceptance of the new terms.

#### 17. GOVERNING LAW

These Terms of Use are governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein. While Learn-Scales.com serves a global audience, all legal matters will be resolved in accordance with Canadian law. By using this platform, you agree to submit to the exclusive jurisdiction of the courts in Ontario, Canada.

## CONTACT

SSLIMO Inc.

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